

Transportation



"Our Best. Nothing Less." with BCT



"Hybrid" bus



- In FY 2010, BCT recorded 36.5 million passenger trips, two million Community Bus trips and over 739,000 paratransit trips.
- The BCT Rider Information Center answered 755,749 customer service calls.

Residents, businesses and visitors depend on reliable and safe transportation. The cornerstone of Broward County's transportation system is Broward County Transit (BCT). BCT prides itself on the condition of its fleet, the excellence of its service and its environmentally-friendly approach to mass transit.

In FY2010, the 95 Express was launched, the first full-fledged premium bus service connecting south Broward with downtown Miami. This service enhancement was the result of a partnership with Miami-Dade Transit and funded by a grant.

Paratransit achieved cost savings estimated to exceed \$8 million annually. Improvements include a one-stop shopping Call Center which assists customers with a variety of paratransit services.

In furtherance of passenger safety, a \$4.1 million grant from the U.S. Department of Homeland Security was used to install an onboard bus security camera system. An enhanced maintenance program has increased the number of miles between service calls from 7,900 to 19,000, which minimizes fleet downtime.

BCT received a \$2 million grant as part of the American Recovery and Reinvestment Act of 2009 (ARRA), that will be used to retrofit cooling systems on 80 buses for greater efficiency and reduction of greenhouse gas emissions. The award was the largest received by any Florida county and the second largest in the Southeastern United States. New "hybrid" 60-foot articulated buses were introduced on Oakland Park Boulevard, one of the County's busiest transit corridors.

To encourage the local business community to promote Mass Transit to its employees, BCT instituted a "Going Green with BCT" program. Bike racks were installed at several library and social service agency sites to encourage residents and visitors to seek environmentally friendly transportation options.

Construction of the Pompano Beach North Transit Center, the first bus transfer center in northeast Broward County, is underway. The 3.5 acre center, which will provide a convenient, safe and modernized transit facility with covered passenger platforms and parking, should be complete by summer 2011.

A \$10 million ARRA grant is being used to construct transit shelters and implement bus stop improvements, including street furniture, benches and trash receptacles, bike racks, transit signage lighting and real-time transit information powered by solar energy.